

## **Sr. Solutions Delivery Consultant**

### **Overview**

As a Halcyon Senior Solutions Delivery Consultant, you will participate in email and datacenter migration. Additionally, you will leverage best practices to help customers secure, administer, and manage their Microsoft Infrastructure. Leveraging our Preferred Partner status with Quest Software, you will work with your assigned project manager and customers providing end-to-end technical guidance and expertise on the Quest Microsoft Platform Management suite of products and solutions. This includes working with the Solutions Architect to help provide the best solution, working within the technical customer engagement on specific implementation projects and/or Proofs of Concept. The ideal candidate will have experience interfacing with customers and have participated in the delivery of enterprise solutions.

### **Responsibilities**

- Deploy solutions per architectural design provided by Quest Architects.
- Participate in Windows/Exchange migration projects tailored to individual customer requirements.
- Work with Quest PMO to ensure timely project communication and customer understanding.
- Provide technical expertise pertaining to delivery of services.
- Serve as the senior on-site technical resource representing Halcyon.
- Mentor delivery consultants on both technical and soft-skills and provides feedback to the leadership team for continual improvement.
- Assist Quest PMO in managing of identified risks and issues.

### **Qualifications**

- Strong hands-on technical experience with Office 365, Exchange, SharePoint, and Skype for Business.
- Demonstrated knowledge of identity, authentication, security, privacy, and compliance topics with regards to cloud and hybrid productivity solutions.
- Enterprise-scale experience with cloud & hybrid infrastructures, heterogeneous client OS & device environments.
- Current Microsoft MCSE.
- BS in Information Technology, Computer Science or similar, or 8+ years relevant experience.
- Experience on transformation projects and successful transitions to implementation support teams..
- Presentation skills with a high degree of comfort with both large and small audiences.
- Prior work experience in a global Consulting position within a software and/or services company.

### **Utilization expectations**

- Billable: 75%
- Non-billable business development: 25%
- Extensive travel required (75% or more, depending on project requirements)